Support to OTE group for the Athens 2004 Olympic Games

FOCUS:
- Transfer of know-how
- Sponsorship support
- Managerial support
- Organizational support
- Technical support

{BUSINESS NEED}
OTE recognised the need to establish a special Olympic Games Team in order to fulfil its obligations as a major sponsor of the Athens 2004 Olympic Games in the most timely and cost-effective way with the support and assistance provided by OTEplus.

{BUSINESS SOLUTION}
The consulting services provided by OTEplus include:

- Preparation of a complete Master Plan Concerning all the Telecommunication Infrastructure and services of the Olympic Games Network for a 30-month period prior to the opening ceremony.
- Study for the implementation of a Telecommunications Control Center for OTE’s Olympic Games Network, which was hosted in the Organizing Committee’s premises acting as the Olympic Network telecom NMS as well as the major telecom call center / help-desk.
- Preparation of a comprehensive Operations Plan for all involved parties of the OTE group (i.e. OTE, Cosmote and OTEnet).
- Preparation of all the Service Level Agreements (SLAs) that where put in place with the Organizing Committee and all other major sponsors.
- Risk Analysis, Contingency Planning and Disaster Recovery for the Olympic Games period in order to ensure business continuity and the uninterrupted operations of the Olympic Network even under the most extreme conditions.